



OFFICE OF THE DEAN STUDENT WELFARE  
RAJASTHAN TECHNICAL UNIVERSITY  
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0744-2473027 Fax: 2473002 email: dean.studwelfare@rtu.ac.in

No. RTU/DEAN(SW)/F(32)/2024-25/ 1389

Date: 22/5/24

Principal/Director  
Constituent/Affiliated Colleges,  
Rajasthan Technical University, Kota

**Sub:** Regarding UGC (Redressal of Grievances of Students) Regulation, 2023  
**Ref.:** UGC D.O. No. F.1-13/2022 (CPP-II) (C-139991) Date 13 February 2024

Dear Sir/Madam,

Please find attached herewith the Gazette of India UGC notification dated 11 April, 2023 and office order of Prof. Satendra Mishra Ombudsperson, Rajasthan Technical University, Kota, for which university has already disseminated to all concerned.

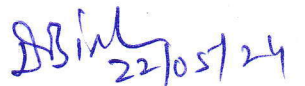
The role of the Ombudsperson is to provide an impartial and confidential avenue for resolving students disputes and addressing concerns within the university and affiliated colleges when all resorts duly to be available at institute have been tried, and the case involves no legal action initiated.

Any grievance firstly should initially be brought to the attention of the concerned College Chief Proctor/Principal. Only after the grievance remains unresolved through these channels, or there if any grievance thereafter, it should be requested to the Ombudsperson for further consideration and resolution, with an option to send copy to Dean Student Welfare RTU.

If the complain is found false or frivolous, the Ombudsperson may recommend appropriate action.

Above is for information of one and all concerned, to be disseminated at your institute widely. A copy is also being displayed on RTU website.

Thank you !

  
(Prof. Dinesh Birla)  
Dean Student Welfare

Enclosed: As above

Copy To:

1. PS to HVC
2. Registrar
3. Web Master RTU
4. Guard File

  
(Prof. Dinesh Birla)  
Dean Student Welfare